



Emergency Preparedness  
In-Service



# Donovan Shultz

Donovan Shultz is currently the CEO & President of Six Point Consulting and Chief Investigator at the Jackson Parish Sheriff's Office.

Started his career in the Fire Service in 2000, and then went to the Ambulance Service in 2002. In 2003 became a full-time deputy with the Jackson Parish Sheriff's Office working as a dispatcher, jailer, patrolman, K-9 Deputy, Narcotics Investigator, Criminal Investigator, and currently service as Chief Investigator. In 2006 he started working as a consultant in the nursing home, assisted living and hospital settings across Louisiana, Mississippi and Arkansas.

In 2014 Six Point Consulting was created serving several facilities in Louisiana. In 2021, Donovan and his business partner Andy Brown saw a need to help their community and opened a laboratory service to help during the pandemic. They then merged with C& J Consulting and took over the daily operations of fire safety, emergency preparedness and expanding the company. They currently services over 255 facilities across the State of Louisiana.

Andy Brown is currently the elected Sheriff of Jackson Parish in Jonesboro, La and is the CEO and Vice-President of Six Point Consulting.

Sheriff Brown started his career with the Jackson Parish Sheriff's Office in 1985 and has worked in every division of the Sheriff's Office. In 2000, Sheriff Brown was promoted to the position of Chief Deputy and then ran for Sheriff in 2003 and was elected. In July of 2004 he assumed the office of Sheriff. Since taken office he has brought the Sheriff's Office to the front of the line in technology and equipment, but most importantly he has provided services that is second to none. He implemented a Senior Citizen Program shortly after being elected. This program is where he had dedicated deputies who go around the Parish checking in and visiting with the seniors of the Parish. This is something that he truly believes in and fills that it is our duty to take care of those who took care of us when we were growing up. Sheriff Brown has been in office and unopposed since being elected in 2003. He is currently serving his 19<sup>th</sup> year as Sheriff.



# Andy Brown

Community  
Evacuation Plans,  
Drills, Tabletops,  
and After-Action  
Reports

# EMERGENCY PREPARDNESS

Why is it important to be prepared?

What should we be preparing for?

How do we prepare?

## Community Evacuation Plans, Drills, Tabletops, and After-Action Reports

- Do you do have your emergency preparedness binder?
- Where do you keep them?
  - Can your staff get to them in case of an emergency when you or other administration is not there?
  - Does your staff know that where they are located? If surveyors walked in and asked a clerk, nurse, CNA where it is, could they put their hands on it?
- What all do you have in the binder?
  - Patient face sheets?
  - Contact numbers for patients' family members?
  - Employee Contact information?
  - Transportation numbers
  - Place of evacuation
  - What else ????

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and After-Action  
Reports

- Who all participates in a  
Community Disaster Drill?

- Your Facility
- EMS
- Fire
- Law Enforcement
- Hospital
- Your Office of  
Homeland  
Security Director  
(local and or state  
level)

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Reports

- How should these drills be conducted?

## TABLETOP

1. Have a tabletop discussion with representation with each of those involved
2. At the tabletop, decide on where and when the drill will be conducted.
3. Each representative will go back and make arraignments for those with their agency to participate
4. If need have a follow up discussion prior to the drill (rarely needed, but just its ok if you feel you need it)

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- How should these drills be conducted?

## DRILLS

1. Use workers or volunteers from the community to play as your victims
2. Give the victims their roles and injuries
3. Make the drill as live as you can
4. Have your drill Spector (s) watch the drill
5. Everyone participate

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- How should these drills be conducted?

## After-Action Report

1. After the drill, everyone who played a roll and participated in the drill comes back together to have a meeting about what happened.
2. Give each agency the time to talk about what occurred and what they see can be fixed or improved on.



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Reports

- How should these drills be conducted? **REPORT**

U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES      CENTERS FOR MEDICARE & MEDICAID SERVICES

**Health Care Provider After Action Report/Improvement Plan**  
Survey & Certification  
Emergency Preparedness & Response

**Vermilion Healthcare Center**

**Health Care Provider  
After Action Report/Improvement Plan**

Gas Leak - Explosion / Fire Evacuation

Prepared by  
Wesley Brown

Prepared for  
Vermilion Healthcare

August 9, 2023

## Health Care Provider After Action Report/Improvement Plan

### Executive Summary

The *Executive Summary* section should be used to briefly describe all of the information contained in the following sections of the After-Action Report/Improvement Plan (AAR/IP) to highlight the report and assist partnering agencies in striving for preparedness excellence. The overview should discuss why the exercise was conducted, the exercise objectives, a list of the agencies that participated, and what target capabilities (select capabilities from Target Capabilities List included on pages 3-4 terms from the Health Care Provider AAR/IP Instruction packet), activities and scenarios were used to achieve those objectives. All of these areas will be discussed in more detail in subsequent sections of the AAR/IP.

#### Enter a brief overview of the exercise

A gas leak / explosion occurred at the Vermilion Healthcare facility causing a fire that resulted in the immediate evacuation of the facility. There were no injuries from the explosion and fire.

#### Enter the capabilities tested by the exercise (reference Targeted Capabilities List on pages 3-4 of AAR/IP Instruction packet)

- Planning and Overall Emergency Preparedness of Nursing Facility
- Communication
- Evacuation Procedures

#### Enter the major strengths identified during the exercise (include the top 3 strengths, at a minimum)

- Participation by all entities involved
- Roles and Responsibilities
- Community Resources

#### Enter areas for improvement identified during the exercise, including recommendations (include the top 3 areas, at a minimum)

- Communication (during and after evacuation of the facility)
- Muster Areas (establish multiple muster areas for residents evacuating)
- Training on evacuation routes inside facility (Multiple residents were brought toward the fire for evacuation, instead of away from the fire)

#### Describe the overall exercise as successful or unsuccessful, and briefly state the areas in which subsequent exercises should focus

- Overall, the exercise was very successful for all who participated in the event. Everyone knew their responsibilities and how to do their jobs. We did discuss after the fact somethings would be different in a real-life event and what to prepare for in that. Moving forward the focus should be on continuing to Inservice staff on how to communicate and safety procedures to use when a fire or any event that causes the entire facility to evacuate.

## Health Care Provider After Action Report/Improvement Plan

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### Section 1: Exercise/Event Overview

The *Exercise Overview* section should be used to briefly describe the following:

- The specific details of the exercise or event
- The agencies and organizations that participated in the exercise or event
- How the exercise or event was structured
- How the exercise or event was implemented and carried out

**Exercise/Event Name:** Community Disaster Drill / Gas leak- Explosion / Fire - Evacuation

**Exercise/Event Start Date:**

- 7/12/23 - 1:00pm – 2:00pm / Tabletop-IPM
- 8/09/23 - 1:00pm - 1:30pm / Full Scale Exercise
- 8/09/23 - 1:45pm - 2:15pm / AAR

**Duration (insert the total length of the exercise or event in terms of days or hours, as appropriate):** 2 hours

**Type of Exercise/Event Completed:**

Check the type of exercise completed, as listed below (see key terms included on pages 4-5).

*Discussion-Based Exercise*

Seminar  Workshop  Tabletop  Games

*Operations-Based Exercise*

Drill  Full-Scale Exercise  Functional Exercise  Emergency Event

## Health Care Provider After Action Report/Improvement Plan

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### Section 2: Exercise Design Summary

**Exercise Purpose and Design:** *Briefly summarize why the exercise was conducted and what the participants hoped to learn. Include a brief history of how the exercise was organized, designed, funded, etc.*

This exercise was conducted to see how the nursing homes could and would react in the event of not just a fire, but another event that would cause the entire facility to have to evacuate. This exercise was organized by Six Point Consulting and the facility Administrator. Six Point Consulting has contracts to conduct drills in Vermilion Healthcare.

**Exercise Objectives and Capabilities:** *List the exercise objectives followed by the capabilities for each objective. The number of objectives and capabilities will vary based on the scope of the exercise and the number of participating agencies.*

**1. Resource Coordination** - Determine strengths and weaknesses in current plans governing the coordination and integration of various response resources. Identify critical issues and potential solutions.

**2. Preparedness** - Determine preparedness gaps for incidents involving Vermilion Healthcare's evacuation operations and Emergency preparedness during a disaster.

**3. Response** - Determine capabilities and limitations of staff/resident's response to support the facilities evacuation operations.

**Scenario Summary:** *This section should summarize the scenario or situation initially presented to players, subsequent key events introduced, and the time in which these events occurred. For a table-top exercise, this section should outline the scenario used and/or modules presented to the participants.*

The original scenario was a gas explosion had occurred at Vermilion Healthcare Center. The explosion occurred at the Dining area of the facility. The gas leak that caused the explosion also caused a fire in that area. The staff responded to the fire and evacuated the residence out of the smoke area and out of the facility, getting all residence out of the area.

## Health Care Provider After Action Report/Improvement Plan

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**Discussion after the planned event:** *List what each group learned from the training and what they stated needed to be worked on.*

- Vermilion Healthcare – During AAR all administration and all Entities involved gathered for discussion. The nursing home learned that they should work on proper evacuation routes because some residents were evacuated toward the fire instead of away from the fire. Muster points should be established outside the facility and used according to where the disaster is taking place.
- Six Point Consulting – Due to the fact that the outside temperature was so high, recommendations were made that shaded areas needed to be utilized outside of the facility when staging residents for transportation or a verbal agreement should be made with a nearby church or facility to move residents out of the heat immediately to a staging area until all residents are transported to a sister facility. Recommendation was made to the nursing home to schedule a departmental walk through and meeting with the local fire department to ensure the department is familiar with the building and they are also aware of the facilities evacuation procedures.
- Vermilion Parish Sheriff Department – during the drill it was observed that all roads leading to and exiting the facility would have to be blocked off with patrol units to allow transportation vehicles to maneuver in and out of the facility efficiently.
- Acadian Ambulance – the ambulance service gave great feedback on their role in the planned event and made everyone aware of their ability to move non ambulatory residents on a large scale if necessary.
- Louisiana department of Health – Gave great feedback on the drill and made administration aware of who to contact in a real-life event and that they had assets to help with transportation.
- Region 4 ADRC – Gave great feedback and made the recommendations as to communication is a huge role in the evacuation procedure, a census needs to be utilized on both ends of the facility since all residents would not be evacuated to the same muster points. Handheld radios should be utilized as well for proper communication to ensure everyone is accounted for.
- Fire Department – Was contacted but was not able to attend the planned event.

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- What Disaster Drills / Shelter In place drills can be done?

1. Tornado
2. Chemical
3. Flood
4. Hurricane
5. Gas Leak
6. Active Shooter

# Tornado Safety

- When should we start to prepare sheltering in place with severe weather? (Tornado)
  - We should start to prepare to shelter in place when we have a tornado watch in the area, but when a warning is Announced for the area, you must immediately shelter in place.
- 
- Grab blankets, sheets, pillows or small mattresses to cover up residents with
  - Where are your safe areas??

# Chemical Spill

- What should we do when we have a hazardous material leak outside?
- Shut off your ventilation system. ( Air conditioner or Heater )
- Make sure windows and doors are shut and seal up any cracks with towels, blankets, duct tape.





How many active shooters or mass shootings  
have been reported in 2023?

499

How do we respond to an active shooter  
or threat to our facility?

Active  
Shooter  
Safety



What is our responsibilities during an active shooter or threat situation?

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- **RUN**
- **HIDE**
- **FIGHT**

# As an employee what should we be looking for while working?

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- Disgruntle co-workers, employees, or family members
- Domestic Abuse from the home life coming to work
- Watch body language of those coming to visit the facility



**POLICE LINE DO NOT**

# May 25, 2022

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- Disgruntle family member comes into a facility, threatening the administrator and other staff.
- Goes checks on his wife, and then walks out to his vehicle.
- Staff calls 911 requesting a deputy
- Watch Video



**POLICE LINE DO NOT**

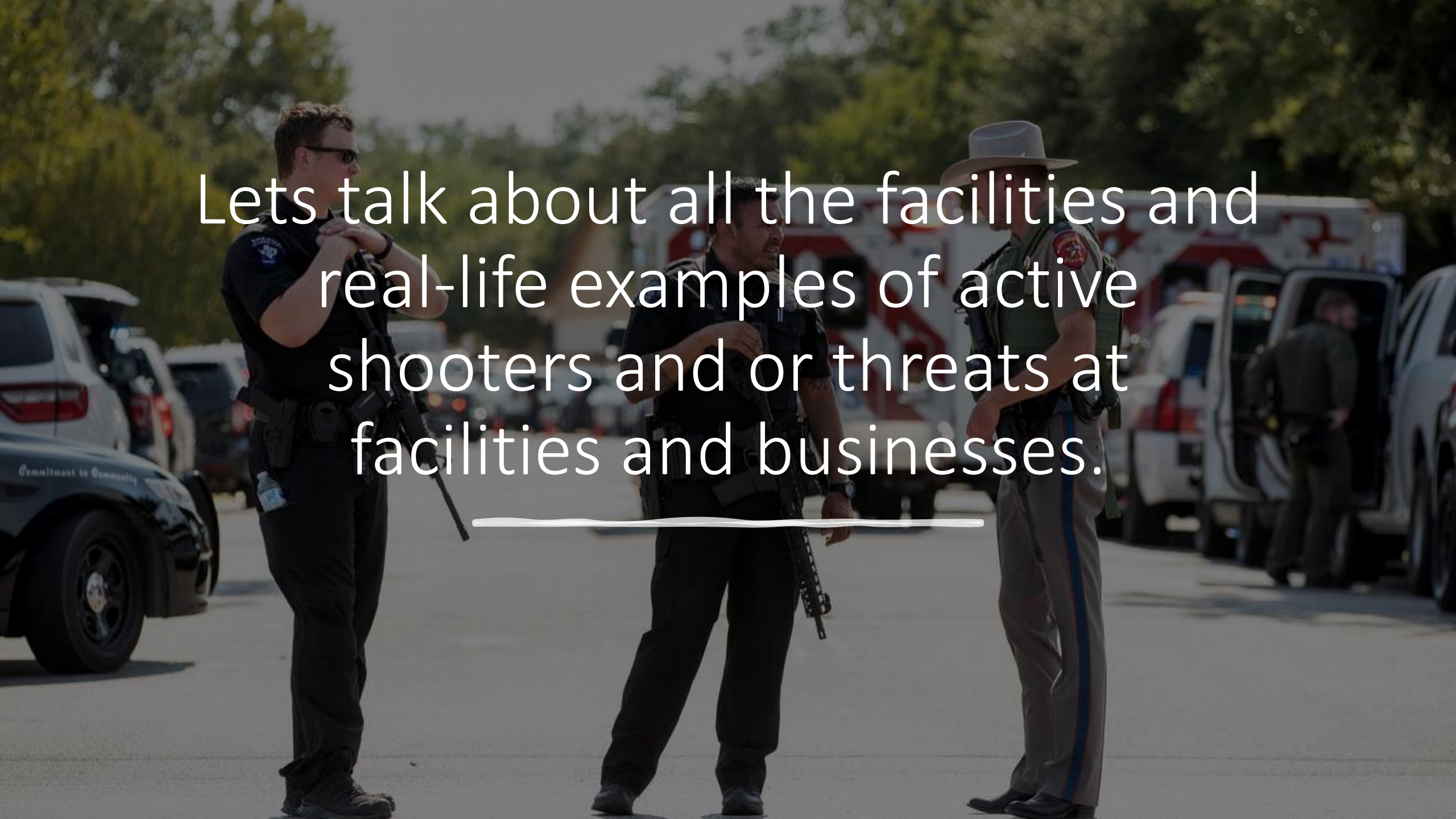
## What if we have an active shooter or threat to the facility that is outside of the facility?

- Let's lock down all the doors to where they doors can not be opened from the code at the door.
  - If you do not have an emergency button that does this, then you will need to manual do it if possible
- We do not want to let anyone inside the facility, except for law enforcement when this is going on.
- We want to stay away from windows and doors where a suspect can see us.
- Call 911, give the 911 operator the information that you know. What exactly is going on, who it is if you know Them, what they are wearing, ect. Remember a lot of work force violence comes from a disgruntle employee.

2023-04-10 08:41:23 -0400  
AXON BODY 3 X60A03548

USA  
TODAY

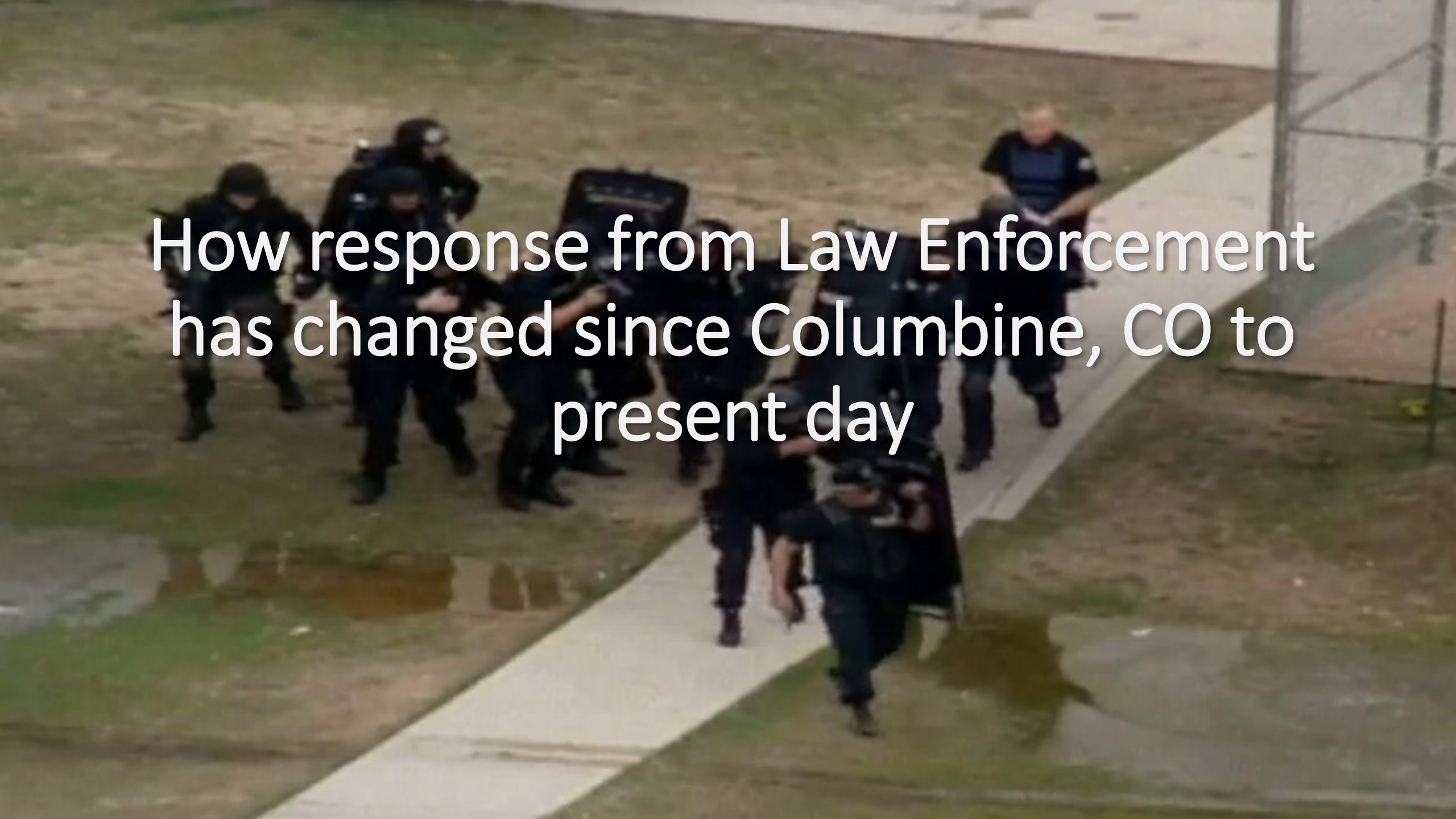


A photograph of three police officers in tactical gear standing in a parking lot. The officer on the left is wearing a dark uniform and sunglasses, with his hands clasped. The officer in the middle is also in a dark uniform, holding a rifle. The officer on the right is wearing a light-colored uniform and a wide-brimmed hat. In the background, there are several ambulances and other vehicles. The text "Lets talk about all the facilities and real-life examples of active shooters and or threats at facilities and businesses." is overlaid in white, centered on the image. A white horizontal line is positioned below the text.

Lets talk about all the facilities and  
real-life examples of active  
shooters and or threats at  
facilities and businesses.

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How response from Law Enforcement  
has changed since Columbine, CO to  
present day



How do we cope after an  
incident

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