Spring Convention and Trade Show

Don’t Stop Believin’ in Quality Care

1401 W. Capitol Ave, Suite 180
Little Rock, AR 72201
Phone: 501-374-4422
Fax: 501-374-1077
www.arhealthcare.com

IT’S AN 80s party
## SCHEDULE OF EVENTS

**Tuesday, April 24**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m. – 11:00 a.m.</td>
<td>Exhibitor Set Up</td>
<td>Hall B</td>
</tr>
<tr>
<td>7:00 a.m.</td>
<td>Registration Opens</td>
<td>Grand Lobby</td>
</tr>
<tr>
<td>8:00 a.m. – 9:00 a.m.</td>
<td>Antibiotic Stewardship: A Stepwise Approach</td>
<td>Education Hall</td>
</tr>
<tr>
<td></td>
<td>Angie Norman, DNP, GNP, ACNP, Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cassie Crafton, RN, RAC-CT, CDP</td>
<td></td>
</tr>
<tr>
<td>9:15 a.m. – 10:15 a.m.</td>
<td>Breakout Sessions</td>
<td>Education Hall</td>
</tr>
<tr>
<td></td>
<td>Antibiotic Stewardship: A Stepwise Approach Continued</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Angie Norman, DNP, GNP, ACNP, Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Cassie Crafton, RN, RAC-CT, CDP</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Unlawful Harassment in the Workplace</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Brad Bendure, Partner, Conner &amp; Winters, LLP</td>
<td></td>
</tr>
<tr>
<td>10:00 a.m.</td>
<td>AHCA Board of Directors Meeting</td>
<td>Room 205</td>
</tr>
<tr>
<td>10:30 a.m. – 11:30 a.m.</td>
<td>Breakout Sessions</td>
<td>Education Hall</td>
</tr>
<tr>
<td></td>
<td>Basic Business Communication</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Drew Stuart, President, Crossroads Workforce Dynamics</td>
<td></td>
</tr>
<tr>
<td>11:30 a.m. – 12:45 p.m.</td>
<td>State Queen Pageant Lunch</td>
<td>Horner Hall</td>
</tr>
<tr>
<td></td>
<td>Special Guests Include Miss Arkansas Maggie Benton, First Lady Susan Hutchinson, and First Daughter Sarah Hutchinson Wengel.</td>
<td></td>
</tr>
<tr>
<td>1:00 p.m. – 2:00 p.m.</td>
<td>Breakout Sessions</td>
<td>Education Hall</td>
</tr>
<tr>
<td></td>
<td>AALA Board of Directors Meeting</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Understanding the Assisted Living Medicaid Waiver &amp; Assessment Process</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Craig Cloud, Director of Division of Provider Services and Quality Assurance, Division of Human Services</td>
<td></td>
</tr>
</tbody>
</table>

*Preliminary Convention Agenda* - More Sessions & Details to Come

CHECK OUR WEBSITE FOR UPDATES

- Assisted Living
- Dietary
- Therapy
- CNA’s
- Admin
- Nurse
SCHEDULE OF EVENTS

DON Time Management ✨
Cassie Crafton, RN, RAC-CT, CDP

Employee Selection ✨ ✨
Drew Stuart, President, Crossroads Workforce Dynamics

2:00 p.m. – 5:00 p.m.  Trade Show  Halls A – B

4:00 p.m. – 5:00 p.m.  Trade Show Happy Hour  Trade Show Floor

Wednesday, April 25

7:00 a.m.  Registration Opens  Grand Lobby

8:00 a.m. – 9:00 a.m.  Person-Centered Service: A Secret Ingredient to Quality ✨ ✨ ✨
Jonas Schaffer, LNHA, Greenhurst Nursing Center  Room 208-209

9:00 a.m. – 10:00 a.m.  Breakout Sessions  Education Hall

- How to Utilize Data from LTC TrendTracker ✨ ✨ ✨
  Kiran Sreenivas, MS CPHQ, Research Director, American Health Care Association

- Legislative Update ✨ ✨
  Rachel Bunch, AHCA / AALA Executive Director

- Quality Measures ✨ ✨
  Carol Smith, RN, BSN, BKD, LLP

- What Direct Care Workers Need to Know from the Critical Pathways ✨
  Cassie Crafton, RN, RAC-CT, CDP

- When Breathing is a Burden: How to Help Patients With COPD ✨
  Sponsored by Z & D Medical Services, Diamond Sponsor
  Jessica Fitzgerald-Denney, Registered Respiratory Therapist, Z & D Medical Services

Preliminary Convention Agenda - More Sessions & Details to Come
CHECK OUR WEBSITE FOR UPDATES

- Assisted Living  - Dietary  - Therapy  - CNA’s  - Admin  - Nurse
SCHEDULE OF EVENTS

10:00 a.m. – 2:00 p.m.  
Trade Show

12:00 p.m.  
Lunch

2:00 p.m. – 3:00 p.m.  
Breakout Sessions

- Dementia Champions: Leading the Way to Success  
  Angie Norman, DNP, GNP, ACNP  
  Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services

- Infection Control 101 for Direct Care Staff  
  Arkansas Department of Health

- LTC TrendTracker for Assisted Living  
  Kiran Sreenivas, MS CPHQ, Research Director, American Health Care Association

- Medical Marijuana Update: When Will It Get Here and How to Prepare  
  Stuart Jackson, Partner on the Labor & Employment Team at Wright Lindsey & Jennings LLC

- Resident Interviews  
  Carol Maher, RN-BC, RAC-CT, RAC-MT, CPC  
  Hansen Hunter & Co. P.C.

3:15 p.m. – 4:15 p.m.  
Breakout Sessions

- A Behavior Has Occurred, Now What? How to Develop Successful Plans of Removal  
  Angie Norman, DNP, GNP, ACNP  
  Associate Director, Reynolds Institute on Aging, Centers on Aging, University of Arkansas for Medical Services

- Alarms and Restraints  
  Carol Maher, RN-BC, RAC-CT, RAC-MT, CPC  
  Hansen Hunter & Co. P.C.

- Dietary Leadership 101: Getting the Wrong People Off the Bus and Getting the Right People on the Bus  
  Libby Coates

- Phase 2, Are Your Care Plans Up to Par?  
  Sarah Riggin, RN, RAC-MT, Medicare/MDS Consultant, Nursing Consultants, Inc. Consultants, Inc.  
  Cecilia Vinson, RN, Office of Long Term Care

- Safe Transition Planning in the Assisted Living Setting  
  Lori Cooper, MPA, COO, Healthmark Services, Inc.

Preliminary Convention Agenda - More Sessions & Details to Come

CHECK OUR WEBSITE FOR UPDATES

✦ Assisted Living  ✦ Dietary  ✦ Therapy  ✦ CNA's  ✦ Admin  ✦ Nurse
SCHEDULE OF EVENTS

4:30 p.m. – 5:30 p.m. Breakout Sessions

- **Best Practice for Transfers & Patient Safety**
  Sarah Riggin, RN, RAC-MT, Medicare/MDS Consultant, Nursing Consultants, Inc.
  Cecilia Vinson, RN, Office of Long Term Care

- **Care Planning for the Individual Resident**
  Sarah Riggin, RN, RAC-MT, Medicare/MDS Consultant, Nursing Consultants, Inc.
  Cecilia Vinson, RN, Office of Long Term Care

- **Dietary Leadership 201: Keeping the Right People on the Bus**
  Emily Hogue

- **The Role of the Ombudsman and Residents’ Rights**
  Craig Cloud, Director of Division of Provider Services and Quality Assurance, Division of Human Services

- **QAPI 101**
  Carol Compas McKeever, PhD, BSN, RN, Professional Nursing Solutions

---

Thursday, April 26

7:30 a.m. Registration Opens

8:00 a.m. – 10:00 a.m. Breakout Sessions

- **Abuse & Neglect – New Regulations & FAQs**
  Stormy Smith

- **Emergency Preparedness 2018 Updates**
  Tim White, AHCA Emergency Preparedness Coordinator

10:00 a.m. – 12:00 p.m. Breakout Sessions

- **Emergency Preparedness Bomb Threat Safety and Building Clearance**
  Tim White, AHCA Emergency Preparedness Coordinator
  Conway Assistant Fire Chief Todd Cardin
  FBI Special Agent JT Coleman

---

Preliminary Convention Agenda - More Sessions & Details to Come
CHECK OUR WEBSITE FOR UPDATES

✦ Assisted Living ✦ Dietary ✦ Therapy ✦ CNA’s ✦ Admin ✦ Nurse
A Behavior Has Occurred, Now What? How to Develop Successful Plans of Removal
When caring for persons living with dementia, a proactive approach to behaviors is always best practice. However, there are times when an acute behavior occurs that we must develop a person-centered plan of care to support the resident. Learning to develop plans that ensure the safety and well-being of the resident requires “knowing” the resident. This session will assist facilities in applying the Dementia Well-Being model of care in the development of their care plans and plans of correction. At this session, OLTC surveyors will provide examples and discuss lessons learned.

Objectives:
- Define and discuss what a plan of removal is.
- Discuss how to determine causative factors of behaviors.
- Discuss how to successfully develop, implement, monitor and adjust the plan of removal.

Antibiotic Stewardship: A Stepwise Approach
Infection prevention and antibiotic stewardship are core activities to improve resident safety and quality of care. In this session, we will share an implementation guide developed to assist homes in implementing a successful program. We will share resources and lessons learned.

Objectives:
- Discuss the purpose of an antibiotic stewardship program.
- Discuss strategies to implement an antibiotic stewardship program.
- Discuss appropriate resources and best practice protocols for antibiotic stewardship.

Basic Business Communication
Business Communication in the Workplace, communication principals and how to apply in your environment.

Dementia Champions: Leading the Way to Success
Developing and sustaining an environment that supports the well-being of persons living with dementia requires leadership. The Dementia Champion program develops leaders that can successfully lead the initiative in their facilities. This session will include information on how to be a Champion and also will include “how to get started” and lessons learned from Champions around the state.

Objectives:
- Discuss the role and responsibilities of the Champion.
- Discuss how to implement the Well-Being Model into the daily care of residents.
- Discuss strategies for success and barriers to overcome.

Emergency Preparedness Bomb Threat Safety and Building Clearance
Assistant Chief Todd Cardin works for the City of Conway Fire Department. He oversees all training for the department. He has been on the job for 21 years. He is also the bomb squad commander for the department, and has been a certified bomb technician since 2004. Some of his other duties include teaching outside classes, writing grants for the bomb squad, the fire department, and wes-con volunteer fire department. He is a Faulkner County Deputy as well as a Special Deputy US Marshal deputized under the Arkansas Joint Terrorism Task Force. Special Agent JT Coleman serves in both the Special Agent Bomb Technician program and the Weapons of Mass Destruction program for the Federal Bureau of Investigation. Agent Coleman has been assigned to the San Antonio, New Orleans, and Little Rock Field Offices over the past 20 years. Prior to joining the FBI, Agent Coleman earned a Bachelor’s degree in Biology and Chemistry and a Master’s degree in Emergency Management, as well as a commission in the United States Army through Arkansas Tech University.

Employee Selection
Employee Selection, how to assess, hire, train and retrain, top performers.

Medical Marijuana Update: When Will It Get Here and How to Prepare
Update on how to prepare for medical marijuana in the workplace.

Safe Transition Planning in the Assisted Living Setting
Relocation and health crises are among the top 10 life stressors for people of all ages but especially for older adults. As a result, there is a heightened focus on recognizing and addressing transitional care needs to reduce harm and prevent negative care outcomes. Assisted Living providers are not exempt from this scrutiny. Now more than ever, negotiating and prioritizing safe transitions in the assisted living setting is imperative. Best practices related to transitions in the assisted living sector and processes to recognize and develop effective transitional care needs and services for residents in assisted living communities will be identified and discussed.
Let’s go back to the days of metal bands and big hair. Find some leg warmers, muscle shirts, or leggings to wear! Every year, facilities team together to take part in the AHCA Spring Convention & Trade Show’s theme day for the chance to win. Put together a creative, funny, totally 80’s outfit to show your facility team spirit. The more original and expressive the style, the better! Please keep the attire “trade show appropriate.” Vendors are invited and encouraged to take part in dressing up as well.
GENERAL INFORMATION

Registration Payment
Payment for the AHCA/AALA Annual Spring Convention & Trade Show can be made by U.S. Check, Visa, MasterCard, American Express, or Discover. If paying by check, please make payable in U.S. dollars to AHCA. All payment is due in full at time of convention.

Confirmations
Registration confirmations will be e-mailed to you. For registration questions, contact the Association office at (501) 374-4422 or registration@arhealthcare.com.

Cancellations/Refunds for Registration
• All payment is due in full at time of convention.
• Refunds will only be issued in the event of surveyors in building at the time of the convention.
• Payment for hotel rooms must be made directly to the hotel.
• Purchase of State Queen tickets does not give entrance into trade show, education classes or grant CEUs.
• All registered attendees must scan out of classes in order to receive credit.
AHCA/AALA is not responsible for travel, hotel, or other costs incurred by participants in the event of program or registration cancellation.

Appropriate Dress
Business-casual attire is suitable for all meetings, sessions and events. Wednesday is Team Day and facilities are encouraged to dress in 80’s style clothing. Please keep the attire “trade show appropriate.” Please remember to bring a sweater or jacket for air-conditioned rooms.

CONVENTION DEADLINES
April 17: Early Bird Registration Deadline
April 24: On-Site Registration Opens

REGISTRATION PACKAGE BENEFITS

Full Registration
• CEUs for Administrators & Nurses
• Admission to all educational sessions (Tuesday, Wednesday & Thursday)
• Admission to Trade Show (Tuesday & Wednesday)
• Admission to State Queen Pageant Luncheon (Tuesday)
• Lunch (Wednesday)

Wednesday Only Registration
• Must have at least one attendee with full registration from member facility
• Options with or without CEUs
• Lunch (Wednesday)

Thursday Only Registration
• Member and Non-Member
• Must have at least one attendee with full registration from member facility
• No CEUs

Guest Tickets
• Admission to the AHCA/AALA State Queen Pageant

By registering for and/or attending the event, I acknowledge and agree that photographs, video, and other recordings of the event may be taken by AHCA/AALA or parties acting on behalf of AHCA/AALA, and that these photographs, video, and other recordings may be used by AHCA/AALA in any media now known or later invented for any purpose related to AHCA/AALA’s mission, including educational, promotional, and awareness related uses. I give to AHCA/AALA unlimited permission to use my name, likeness, image, statements, and other information I may give to AHCA/AALA, whether through registration, at the event, or otherwise, that may be necessary for AHCA/AALA to make use of its rights in the photographs, video, and other recordings.
REGISTRATION

Please return pages 2 & 3 with payment to: AHCA / AALA
1401 W. Capitol Ave., Suite 180, Little Rock, AR 72201 | email: registration@arhealthcare.com | fax: (501) 374-1077

If you have any questions, please call the Association office at (501) 374-4422.

---

**REGISTRATION**

**Spring Convention and Trade Show**

Hot Springs Convention Center

April 24-26, 2018

*Don’t Stop Believin’ in Quality Care*

**Please print clearly** – your badge will reflect the information printed on the registration form. A confirmation email will be sent to the email address provided. CEUs will be mailed to the address provided following Spring Convention.

**FACILITY/COMPANY:** ___________________________________________

**MAILING ADDRESS:** __________________________________________

<table>
<thead>
<tr>
<th>Name: ______________________________</th>
<th>Full Registration</th>
<th>Wednesday only – With CEUs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Position: __________________________</td>
<td>Wednesday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td>Email: ____________________________</td>
<td>Thursday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td></td>
<td>State Queen Pageant Luncheon Only</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name: ______________________________</th>
<th>Full Registration</th>
<th>Wednesday only – With CEUs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Position: __________________________</td>
<td>Wednesday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td>Email: ____________________________</td>
<td>Thursday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td></td>
<td>State Queen Pageant Luncheon Only</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name: ______________________________</th>
<th>Full Registration</th>
<th>Wednesday only – With CEUs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Position: __________________________</td>
<td>Wednesday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td>Email: ____________________________</td>
<td>Thursday only – Without CEUs</td>
<td></td>
</tr>
<tr>
<td></td>
<td>State Queen Pageant Luncheon Only</td>
<td></td>
</tr>
</tbody>
</table>

*Please make copies of this form for additional attendees.*
<table>
<thead>
<tr>
<th>EVENT</th>
<th>QUANTITY</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Member Full Registration (before April 17)</strong></td>
<td>_______</td>
<td>$275</td>
</tr>
<tr>
<td>• CEUs for Administrators &amp; Nurses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to all educational sessions (Tuesday, Wednesday &amp; Thursday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to Trade Show (Tuesday &amp; Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to State Queen Pageant Luncheon (Tuesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lunch (Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Member Full Registration (after April 17)</strong></td>
<td>_______</td>
<td>$295</td>
</tr>
<tr>
<td>• CEUs for Administrators &amp; Nurses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to all educational sessions (Tuesday, Wednesday &amp; Thursday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to Trade Show (Tuesday &amp; Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Admission to State Queen Pageant Luncheon (Tuesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lunch (Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Non-Member Full Registration</strong></td>
<td>_______</td>
<td>$1,250</td>
</tr>
<tr>
<td><strong>State Queen Pageant Luncheon Only</strong></td>
<td>_______</td>
<td>$40</td>
</tr>
<tr>
<td><strong>Wednesday Only Registration with CEUs (Member Only)</strong></td>
<td>_______</td>
<td>$100</td>
</tr>
<tr>
<td>• Must have at least one attendee with full registration from member facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CEUs for Administrators &amp; Nurses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lunch (Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Wednesday Only Registration without CEUs (Member Only)</strong></td>
<td>_______</td>
<td>$80</td>
</tr>
<tr>
<td>• Must have at least one attendee with full registration from member facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• No CEUs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lunch (Wednesday)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Thursday Only Registration (Member and Non-Member)</strong></td>
<td>_______</td>
<td>$25</td>
</tr>
<tr>
<td>• Must have at least one attendee with full registration from member facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• No CEUs</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td></td>
<td>______</td>
</tr>
</tbody>
</table>

**PAYMENT**

☐ Check # _____________________________  ☐ Visa  ☐ MasterCard  ☐ AmEx
Name on Card: __________________________________________________________  Credit Card#: ___________ - _________ - _________ - _________
V-Code: ________________  Exp. Date: ____________________________
Billing Address: ________________________________________________________________________________________________
City: __________________________________________________________________            State: ______________  ZIP: _____________
Email Credit Card Receipt to: ___________________________________________________________________________________

Please return PAGES 2 & 3 with payment to: AHCA / AALA
1401 W. Capitol Ave., Suite 180, Little Rock, AR 72201 | email: registration@arhealthcare.com | fax: (501) 374-1077
If you have any questions, please call the Association office at (501) 374-4422.
Sponsorships establish a partnership between our member facilities and the professionals who deliver goods and services to them. The people representing the organizations listed below help AHCA / AALA further the education of our members and their staffs, provide support to the Arkansas Health Care Foundation, and promote quality care in our member facilities. Please recognize and thank our partners when you are doing business with them.

**DIAMOND - $50,000**

**PLATINUM - $25,000**

**GOLD - $15,000**
- AllCare Pharmacy
- Datek, Inc.
- McKesson
- Medline Industries
- SeniorWorks

**SILVER - $10,000**
- Ben E. Keith
- Mallard Medical Supply

**BRONZE - $5,000**
- Arkansas Asset Protection Group
- Arkansas Self-Insurance Trust
- BKD, LLP
- BOK Financial
- Invacare Continuing Care
- MobilexUSA

**COPPER - $2,500**
- American Consulting Enterprises
- Americana Corporation
- Assured Partners
- Avanir Pharmaceuticals
- Biolink, LLC
- Cardinal Health
- Central Laundry Equipment
- Conner & Winters, LLP
- DMI Solutions, Inc.
- Ecolab
- ExactMed iMar
- Finnegan Health Services
- Gold & Silver Salon Services
- HealthBridge / Hansen Hunter & Co. P.C.
- Hospice Home Care
- James Mobile Eyecare
- Lancaster Pollard
- Nestle Professional Vitality
- Performa Rehab Services
- PointClickCare
- Reliant Rehabilitation
- St. Bernards Hospice
- Therapy Zone
- Wright Lindsey & Jennings LLC

If you would like to learn more about the benefits of sponsorship, please contact Cat Hamilton, Director of Member Services, at 501-374-4422.